Grow Collection of Boutique Resources

- Renewed eight boutique resources:
  - Ageline: in collaboration with Western Consortia; eHLbc as lead
  - Clinical Skills: eHLbc succeeded in negotiating a 1% increase on Clinical Skills for health authorities – lower than the expected 2% increase, saving the health sector considerable funds
  - Full Text Finder (EBSCO)
  - Joanna Briggs Institute (JBI) Database, Journal, and Tools Package: in collaboration with Consortia Canada; eHLbc lead
  - Health Source Package (EBSCO)
  - Nursing Reference Centre (EBSCO)
  - Alexander Street Press Video Online (legacy licence)
  - Dynamed

- Negotiated a common inflationary renewal rate increase for EBSCO and ProQuest licensed resources through cross-consortial collaboration with Council of Prairie and Pacific University Libraries (COPPUL) and The Alberta Library (TAL), resulting in pricing benefits and system-wide equity for libraries in western Canada

- Investigated interest for Clinical eLearning resources on behalf of Child Health BC and Provincial Health Services Authority; held preliminary discussion on how eHLbc could support

- Performed cleanup of eHLbc licence term dates and resources descriptions; ensuring information on website is accurate and up-to-date

- Prepared the Licensing Team's 2021 projects in Asana (project management software) to streamline the upcoming renewals and organize ongoing maintenance and projects

- Began preparations for the eHLbc eBox and Ranking Survey in the new year to collect new resource suggestions from member organizations
  - Updated eBox and Ranking Survey information on eHLbc website
  - Began revising Ranking Survey for 2021

Empower and Support eHLbc Members

- Hosted Management Committee business meetings in July and October 2020; minutes available: https://ehlbc.ca/about/management-committee/minutes

- Updated Management Committee Terms of Reference with input from All Member Group; revised TOR are at:
  https://ehlbc.ca/sites/default/files/misc_files/eHLbc_MC_TOR_2020.pdf

- Finalized All Member Group meeting purpose statement, posted at:
  https://ehlbc.ca/about/all-member-group/membership

- Facilitated Management Committee elections for two new post-secondary representatives; This term Chair is from the Health Sector

- Undertook focused initiative to move eHLbc organizations to electronic funds transfer (EFT); 90% of all eHLbc members now pay by EFT

- Held eHLbc orientation session for new library directors at Yukon University and North Island College; shared customized dashboard highlighting eHLbc's value for the organizations

- Refreshed and rebranded eHLbc newsletter as "Vital Signs" https://ehlbc.ca/news-events/newsletter

    - Released October 2020 issue highlighting COVID-19 support for eHLbc libraries and other newsworthy items

    - Released year-end Holiday issue of Vital Signs in December; issue included a wrap-up of eHLbc activities and a look ahead to plans in early 2021

- Prepared and released eHLbc Year in Review annual report for 2019; available on the eHLbc website: https://ehlbc.ca/about/ehlbc-reports/year-in-review

Develop eHLbc's Affiliate Membership

- Provided custom client education materials for Affiliate members to support their staff and clients accessing eHLbc resources, including an OCLC MARC Record guide including how-to video, and client education for libraries subscribed to new features within Primal Pictures Premier Human Anatomy Package

- Provided in-depth troubleshooting support to Affiliate member sites accessing the eHLbc-licensed resources on- and off-site via Referrer URLs. Also provided in-depth troubleshooting support to over a dozen member libraries accessing the eHLbc licensed resources on- and off-site via Ezproxy.

- Provided the Association of Registered Nurses of British Columbia with an orientation to the consortium and technical support in setting up their access to eHLbc's Core Suite

- Began review of membership pages and application process to streamline the process