

# Administrative Centre Progress Report July 1 to December 31, 2021

The eHLbc Administrative Centre reports its strategic progress biannually. Previous progress reports are available at: https://ehlbc.ca/about/ehlbc-reports/progress-reports

#### Licensing Infrastructure Support

- Investigated next steps for eHLbc's licensing infrastructure, which requires upgrading:
  - Investigated web tool upgrades as well as ConsortiaManager, a licensing management software designed for consortia; determined ConsortiaManager was the optimal solution to provide efficiencies, streamline activities for members, and reduce costs for eHLbc
  - Led multi-consortial negotiations for ConsortiaManager on behalf of interested Canadian consortia
- Created a Licensing Actions and Decisions document outlining important decisions and actions made around eHLbc licensing workflows, ensuring continuity of knowledge for co-op students and those working on renewals
- Began a project to standardize resource names across licensing tools and eHLbc website, ensuring consistency and clarity for members and staff
- Ensured continuity of licensing renewals while Jennifer Bancroft, eHLbc librarian, is on 18-month maternity leave beginning October 2021

#### Maintain Core Suite of Resources

- Formed Core Suite Team to steward renewal of the Core Suite:
  - Contacted BC regulatory colleges for the most up-to-date number of practicing health care professionals in the province.
  - Prepared the schedules of number of health care professionals, government employees, faculty, staff, and students who have access to eHLbc Core Suite resources
  - Analyzed Core Suite member input survey results and released report
  - Developed the Core Suite Web, a site to share updates and information to support member organizations through the renewal process
  - Held first virtual Core Suite Question & Answer session to provide an overview to the Core Suite and answer member staff questions; attended by approximately 20 individuals
  - Negotiated an initial proposal for the next Core Suite and released the proposal to membership in December

#### Grow Collection of Boutique Licenses

- Renewed seven boutique resources:
  - o Ageline in collaboration with Western Consortia; eHLbc as lead
  - Clinical Skills, including four modules: Core, Pediatric Nursing, Perioperative Nursing, and Respiratory Therapy
  - EBSCO Discovery Service (EDS) in collaboration with BC ELN
  - Full Text Finder (EBSCO)
  - JBI Database, Journal, and Tools Package in collaboration with Consortia Canada; eHLbc lead
    - Renegotiated a three-year deal for Consortia Canada for JBI. Involved negotiating step pricing for exceptions;
  - SPORTDiscus Full Text: in collaboration with COPPUL
  - SPORTDiscus Index: in collaboration with COPPUL
- Negotiated with Ovid for a Bates Visual Guide eHLbc license; eHLbc had to end negotiations as consensus could not be reached on consortial pricing that would be more advantageous to libraries than to individual organizations, which does not meet eHLbc's Licensing Principles.
- Negotiated deadline extension with Primal Pictures for Late Joins to the Premier Human Anatomy Package in order to allow members until the end of fiscal year to take advantage of exclusive pricing
- Completed the eHLbc New Product Selection process for 2021/2022:
  - Analyzed the 2021/22 eHLbc Ranking Survey data, and shared the results with members via the 2021-22 Ranking Survey results page
  - Began investigations into consortial licensing options for the top resources highly prioritized by members

## Empower and Support eHLbc Members

- Provided eHLbc orientations for new library directors and staff at 6 eHLbc organizations (Canadian College of Naturopathic Medicine, College of New Caledonia, Island Health Authority, Provincial Health Services Authority, University of the Fraser Valley, University of Northern BC), including delivery of customized member dashboards that demonstrate eHLbc value.
- Published two issues of the Vital Signs newsletter, available at: <a href="https://ehlbc.ca/news-events/newsletter">https://ehlbc.ca/news-events/newsletter</a>

 Hosted the eHLbc Management Committee business meeting in November 2021; minutes available at: <a href="https://ehlbc.ca/sites/default/files/minutes/2021-11-16">https://ehlbc.ca/sites/default/files/minutes/2021-11-16</a>
HLbc MC Minutes.pdf

### Develop eHLbc's Affiliate Membership

- Gathered up-to-date Affiliate Member FTEs and headcounts in preparation for the Core Suite and membership renewal
- Responded to membership inquiry from the Work Wellness Institute

## Cultivate Professional Development

- Offered 2 learning opportunities to members:
  - o August 16, 2021 Premier Human Anatomy (Primal Pictures)
  - October 5, 2021 EBSCO Discovery Service Health User Interface
- Created a Learning Opportunities page for eHLbc members; page makes available recordings of past sessions: https://ehlbc.ca/members/training-support/learningopportunities